

Throughout BC, nurses are advocating for patient and nurse safety by filing PRFs

Dunrovin Park Lodge, Quesnel

Caring safely for residents with escalating needs

Problem: Resident with escalating needs required attention of several staff members, resulting in another resident going outside, unnoticed, in winter conditions.

Process: PRF filed, seeking an allocated “Quiet Room” to move escalating, aggressive residents to for appropriate care; stronger collaboration amongst team on admission, including effective medication regime; and a re-evaluation of staffing levels.

Remedy/Resolution: management has committed to a process for better collaboration and safer staffing levels; second meeting scheduled to discuss these issues as well as designating a “Quiet Room”.

The Cottage ECU at MSA Hospital

RNs will be replaced by RNs for sick call, vacation

Problem: RN was replaced with an LPN when two RNs were available, at overtime, to cover the shift.

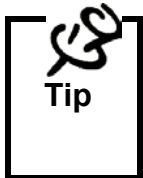
Process: PRF filed, seeking agreement to only replace an RN with another RN.

Remedy/Resolution: staffing algorithm revised to include a procedure for replacing RNs with RNs; all RNs to be called, even at overtime, before an LPN called.

Royal Columbian Hospital

More from the Fraser Health Authority regional ER campaign

Over-whelming workloads and over-crowding in Fraser Health Authority ERs brought nurses together last year to plan a campaign, with PRFs playing a key role. Here's some of what's been happening at Royal Columbian Hospital ER: 40 PRFs were filed in January alone. A PRF meeting in early March generated so much interest amongst nurses that even those who hadn't filled out PRFs wanted to attend and speak. In the meantime, a second triage RN has been hired from 1400 to 2200 hrs; an extra RN hired from 1800 to 0200 hrs for break relief; and IV out-patients now go to Ambulatory Care week days.



“Be sure you make your manager aware of your concern before you hand in a PRF. If intimidation by the manager is a problem, take a steward with you, or use the phone or email. Article 59.01 says you will *discuss the matter* NOT *meet the manager*.” Gail Kopp, Royal Inland Hospital