

## Throughout BC, nurses are advocating for patient and nurse safety by filing PRFs

### Ridge Meadows Hospital

#### Improving workload in the PACU

**Problem:** excessive workload from too much overtime and call back as a result of inadequate casual staff. After working 15 hour call back, still have to work the following day.

**Process:** 2 PRFs filed. Resolved at PRFcommittee meeting.

**Remedy/Resolution:** Nurses requested an increase in the casual pool; LPN support on weekends and measures to reduce call back. Manager now actively recruiting casual staff; process for managing emergency surgical cases developed; case monitoring with appropriate scheduling; developing a process for replacing staff when they've worked long call-back shifts; manager taking forward proposal for additional OR/PACU hours, including LPN support, to senior executives; new rotation to include increase of 1.75 hours for afternoon shift; discussion planned for determining details of 2<sup>nd</sup> call. Department of Surgery in support of proposed changes.

### Ridge Meadows Hospital

#### Improved staffing on maternity

**Problem:** continuing issue of too few maternity RNs on shift.

**Process:** 5 PRFs filed. Resolved at PRF committee meeting.

**Remedy/Resolution:** New staffing standards developed to ensure adequate number of maternity RNs on unit; diversion plan in place with commitment to divert if not able to meet new staffing standards.

### GR Baker Hospital (Quesnel)

#### Basic equipment (BP cuffs) finally available

**Problem:** BP cuffs missing or not working; issue had been brought to manager's attention with no improvement.

**Process:** PRF filed. Resolved at PRF meeting.

**Remedy/Resolution:** 50 BP cuffs ordered but had to be re-ordered when only 1 arrived; stores department now responsible for ensuring adequate number of BP cuffs kept in stock at all times.

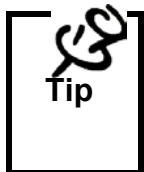
### BC Children's and Women's Hospital

#### Only adequately prepared RNs to float to specialty areas

**Problem:** Members of Nursing Resource Team (NRT) being assigned to Emergency when they did not have appropriate education. Unable to do necessary assessments.

**Process:** PRF filed. Resolved at PRF meeting.

**Remedy/Resolution:** NRT members will not be floated to ER or ICU other than the Observation Unit.



When filling out the PRF form, keep it simple by capturing only the main events, facts and your related thoughts. This will save you time and effort. You can fill in the details or explain things more thoroughly later when discussing the problem at a PRF meeting.